Terms and Conditions

1. Introduction

1.1 These terms and conditions govern the use of the self-managed container storage services ("Services") provided by Central Event Hire Ltd trading as Dartford Self Storage ("we", "us", "our").

1.2 By using our Services, you ("Customer", "you", "your") agree to be bound by these terms and conditions.

2. Services

2.1 We provide self-managed container storage solutions for personal and business use.

2.2 The Customer is responsible for loading, unloading, and managing the contents of the storage container.

2.3 Access to the storage container is available during our business hours, as specified on our website or communicated to you.

3. Agreement Term

3.1 The minimum rental period is three months.

3.2 This Agreement will automatically renew on a monthly basis unless terminated by either party in accordance with Section 8.

4. Fees and Payment

4.1 The Customer agrees to pay the storage fees as specified in the rental agreement.

4.2 All fees are due in advance on the 1st day of each month.

4.3 Late payments may incur additional charges as detailed in our fee schedule.

4.4 We reserve the right to adjust fees with 30 days' notice to the Customer.

5. Use of Storage Container

5.1 The storage container must not be used for storing:

- Illegal or hazardous items.
- Perishable goods.
- Live animals.
- Items emitting fumes, odours, or noise.

5.2 The Customer must ensure that the storage container is locked and secure at all times.

5.3 The Customer shall not make any alterations to the storage container without our prior written consent.

6. Liability and Insurance

6.1 The Customer is responsible for obtaining insurance coverage for the contents stored in the container.

6.2 We are not liable for any loss or damage to the Customer's property stored in the container, except in cases of gross negligence or willful misconduct on our part.

6.3 The Customer agrees to indemnify and hold us harmless from any claims, damages, or losses arising out of the use of the storage container.

7. Access and Security

7.1 We may access the storage container in the event of an emergency or to perform maintenance, with reasonable notice to the Customer where possible.

7.2 We may refuse access to the container if the Customer is in breach of this Agreement, including for non-payment of fees.

8. Termination

8.1 Either party may terminate this Agreement by providing 30 days' written notice.

8.2 We may terminate this Agreement immediately if the Customer breaches any of its terms.

8.3 Upon termination, the Customer must remove all contents from the container and return it in the same condition as it was provided.

9. Non-Payment and Disposal of Contents

9.1 If the Customer fails to pay the storage fees for three consecutive months, we reserve the right to:

- Deny access to the storage container.
- Dispose of the contents of the storage container.
- Break any lock securing the container, in order to gain access,

9.2 Prior to disposing of the contents, we will provide the Customer with 30 days' written notice.

9.3 The Customer agrees that we are not liable for any claims, damages, or losses arising from the disposal of the contents due to non-payment.

10. Changes to Terms and Conditions

10.1 We reserve the right to change these terms and conditions at any time.

10.2 Any changes will be communicated to the Customer in writing 30 days before they take effect.

10.3 Continued use of the Services after changes have taken effect constitutes acceptance of the new terms and conditions.

11. Governing Law

11.1 These terms and conditions are governed by and construed in accordance with the laws of England and Wales.

11.2 Any disputes arising out of or in connection with this Agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.

12. Contact Information

12.2 For any questions or concerns regarding these terms and conditions, please contact us on 01322 318500 or by emailing office@dartfordselfstorage.co.uk.